Delivery information

I. All purchase orders shall be executed both on the territory of Bulgaria and abroad.

1. The orders from the domestic market, accepted by the Sales Department, shall be executed within 24 hours on business days only.

2. The delivery term for locations outside the territory of the country is different. The buyer should agree such term with the Sales Department.

II. Detailed delivery conditions:

1. The ordered goods can be delivered to the buyer in one of the following ways:

- By a courier
- By the seller's own transport
- By collection of the goods by the buyer

2. In the cases where the product will be delivered by a courier, we use the services of:

- Rapido Express, when we cover the transportation costs;
- Other courier company that the client may choose, when the transportation costs are covered by the buyer.

3. When the transportation will be carried out by the seller's own transport, the delivery term and conditions should be further clarified with the buyer.

4. There is an option the goods to be taken directly by the buyer or by a company (carrier) on behalf of the buyer. In this case the buyer should notify the seller in writing.

5. If the place of delivery of the goods is different from the buyer's registered seat, the latter shall be obliged to specify the location address and to confirm that the recipient of the items has proper representation right and that will assume the responsibility for the goods.